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ANSWERS SEMINAR
22-24 MAY 2012
WESSEX HOTEL, BOURNEMOUTH

Dear ANSWERS Customer

It is my pleasure to invite you to attend the 2012 ANSWERS Seminar, the annual get-together of Serco staff and customers associated with the development and use of ANSWERS software products. This year's Seminar will be held at **The Wessex Hotel**, West Cliff Road, Bournemouth, Dorset, BH2 5EU, UK. For details, please see www.thewessexhotel.co.uk

The three-day event will cover radiation shielding, reactor physics and nuclear criticality topics including presentations on recent software developments and applications of ANSWERS software to practical problems.

Software demonstrations will be held throughout each day giving customers the opportunity to view specific code features, productivity tools and geometry modelling packages. Our staff will be available at the end of each day to support customers with hands-on trials and advice about the software being demonstrated.

This year's programme offers a wide range of presentation topics that I trust attendees will find of interest and the seminar will be broadly split along the lines:

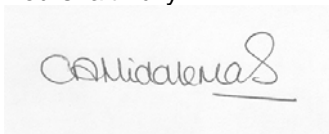
- **Tuesday 22 May – Radiation Shielding**
- **Wednesday 23 May – Reactor Physics**
- **Thursday 24 May – Nuclear Criticality**

Presentations from our customers are traditionally a valued part of the programme and I would be pleased if you wished to contribute to the programme in this way. If you are interested in making a presentation at this year's seminar, please include details on the booking form or email Chris Bazell at answers@serco.com.

A registration form is enclosed with this letter. Please copy this to your colleagues and arrange for your form(s) to be **completed and returned by 20th April 2012**.

Please do not hesitate in contacting me if you require any further information or assistance.

Yours faithfully



Caroline Middlemas
ANSWERS Business Manager